

## Interim Report Action Summary

Institution	University of the South Pacific (USP)	
ALO	Priya Devi	
WSCUC Staff Liaison	Maureen A Maloney	
Review Call Date	February 14, 2023	
Interim Report Panel	First Reader: Matthew Liao-Troth, Vice President for Academic Affairs, St. Petersburg College Second Reader: Stephanie Juillerat, Associate Provost of Faculty Affairs, Faculty Emeritus, retired, Azusa Pacific University	
Institutional Representatives	Name	Title
	Professor Pal Ahluwalia	Vice-Chancellor and President
	Professor Jito Vanualailai	Deputy Vice-Chancellor and Vice-President (Education)
	Dr Giulio Pāunga	Deputy Vice-Chancellor and Vice-President (Regional Campuses and Global Engagement)
	Dr Matthew Hayward	Director (Education)
	Mr Mervyn Lepper	Director (Estates & Infrastructure)
	Mr Fereti Atalifo	Acting Director (Information and Technology Services)
	Ms Finau Soqo	Director (Planning & Quality)
	Mr Totivi Bokini-Ratu	Secretary to Council and Manager (Council and Senate Secretariat)
	Ms Neelta Goundar	HR Business Partner
	Ms Priya Devi	Accreditation Project Officer and ALO
	Ms. Heena Lal	Quality Assurance Officer
	Mr. Walter Fraser	Chief Operating Officer
Topics to be Covered as Required by the Commission Action Letter(CAL) Dated July 20, 2018	a. Several upcoming leadership changes (e.g., president, deputy vice chancellor, and vice president) b. Improvements in internet connectivity c. The possible expansion of new campuses d. Development of post-graduate outcomes and demonstration of significant improvement in assessment practices across all programs	

### Findings of the Committee (Interim Report)/Staff (Progress Report):

Commendations	USP is commended for the following: <ul style="list-style-type: none"> <li>• A well written and transparent Interim Report evidencing USP’s diligence to address the issues raised in the WSCUC CAL;</li> <li>• Educational continuity during COVID-19 resulting in high levels of student satisfaction with the university’s efforts;</li> <li>• Significant investments in new technologies and infrastructure and workshops related to teaching technologies.</li> </ul>
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Recommendations	USP is required to respond to the following issues:  <ol style="list-style-type: none"><li>1. Develop metrics to evidence how well all the various technological advancements are working including feedback from end users like students, faculty and staff. By way of a quantitative example albeit not in any way prescriptive, internet connectivity for a campus can be measured, in part, in downtime (e.g. number of events/month without connectivity; average length of an outage).</li><li>2. Demonstrate the alignment between planning for and the actual launch of the Solomon Islands campus. For example, did USP meet the timeline to become operational; were degrees planned for being offered; does the campus have the intended technological infrastructure; does the budget align with staffing and technological needs?</li><li>3. Clearly demonstrate how course level assessment results are being used for program improvement.</li></ol>
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**Recommended Actions:**

Receive the Report; and

Schedule a Special Visit in <term/year> to address concerns outlined in the Recommendations section

Schedule an Interim Report due on \_\_\_\_\_ to address topics outlined in the Recommendations section

Schedule a Progress Report due on \_\_\_\_\_ to address topics outlined in the Recommendations section

Proceed to the next scheduled interaction with WSCUC (see below)  
(The institution is expected to address any Recommendations in the next scheduled interaction.)

**Next Scheduled Interaction with WSCUC:**

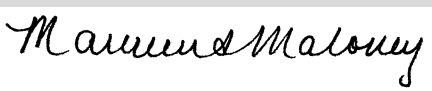
Comprehensive Review: Offsite Review (OSR) in fall 2023 and Accreditation Visit (AV) in spring 2024

**Commission Approval and Date (Interim Reports Only):**

Approved on March 21, 2023

Not Approved on and referred back to Committee on \_\_\_\_\_

**WSCUC Liaison Signature:**



Date: February 14, 2023

Note: The effective date of this action is:

For Interim Reports – the date of the Commission action